



Frequently asked questions about our septic tank service

How much will it cost to empty my tank?

Our very competitive standard fee will vary depending on, size of tank, number of pipes we need to use, number of operatives required and whether this is a one off demand or you are a contracted customer so please contact us for a price.

Will I have to pay for multiple trips?

No, we currently only charge for the number of litres removed from the tank in multiples of 4500 litres.

How can I pay?

Customers requiring a one off empty need to pay before we will carry out the empty. Contracted customers will receive an invoice once the empty has taken place.

When will my empty be done?

We operate 5 days a week between 7am – 3.00pm Monday to Thursday and 7am – 2.30pm Friday. We will contact you and arrange a mutually agreed date.

Do we do emergency calls?

No, we are unable to offer an emergency service at this time however we can carry out a next day emergency empty. This will incur an additional fee of £80.

How do I request an empty?

Either call us on 01527 881188 or complete the form on our website and we will be in touch within 2 working days to arrange a site visit.

How big are our tankers?

We have two tankers both with a 9000 litre capacity. Our tanker drivers have 30 years combined experience in the industry.

Where are we based and where do we take the waste?

We are based in Bromsgrove on the Aston Fields Industrial Estate where we have our Environmental Services Depot. The full tankers are emptied at a selection of Severn Trent sewerage works across the area.